



# VILLAGE OF THORNTON

115 EAST MARGARET STREET • THORNTON, ILLINOIS 60476

PHONE (708) 877-4456/57 • FAX (708) 877-4458

## Citizen Service Request Form

Please let us know when you see a condition that needs correcting. Use this form and mail or deliver to:

**Village Hall**  
115 E. Margaret St.  
Thornton, IL 60476

To help us serve you better we need the following information:

Name: \_\_\_\_\_

Address: \_\_\_\_\_

Telephone: \_\_\_\_\_ Date: \_\_\_\_\_

**FIRE HYDRANTS:** \_\_\_\_\_

(Location)

Leaking ( ) Caps off ( ) Needs Painting ( )  
Improper Location ( ) Needed ( )

**GRASS & WEEDS:** \_\_\_\_\_

(Location)

Needs Cutting ( ) No Grass ( )

**PARKS & PLAYGROUNDS:** \_\_\_\_\_

(Location)

Equipment Broken ( ) Full Trash Containers ( )  
Needs Mowing ( ) Littered ( )

**PROPERTY MAINTENANCE:** \_\_\_\_\_

(Location)

Graffiti ( ) Junked Auto ( ) Noise ( )  
Trash on Property ( ) Fence Down or Dangerous ( )

**REFUSE COLLECTION:** \_\_\_\_\_

(Location)

Collection problems ( ) Frequently Scattered ( )  
Recycling Info ( ) Yard Waste Info ( )

**SIDEWALKS:** \_\_\_\_\_

(Location)

Holes ( ) Cracked ( ) Sloped ( )  
Obstructed ( ) Ice and/or Snow Covered ( )

**STREETLIGHTS:** \_\_\_\_\_

(Location)

Out ( ) Damaged ( ) Needed ( )

**STREET SIGNS:** \_\_\_\_\_

(Location)

Bent ( ) Improper Location ( ) Missing ( )  
Needed ( ) Vandalized ( ) Unnecessary ( )

**STREETS:** \_\_\_\_\_

(Location)

Holes ( ) Rough ( ) Dirty ( )  
Standing Water ( ) Blocked Drainage ( )

**TRAFFIC:** \_\_\_\_\_

(Location)

Noncompliance with signage ( ) Speeding ( )  
Parked Cars Obstructing ( )

**TREES & SHRUBBERY:** \_\_\_\_\_

(Location)

Dangerous Limb ( ) Growing Into Power Lines ( )  
Obstructs Sidewalk ( ) Obstructs Sign or Signal ( )  
Obstructs View of Intersection ( )

**Thank** you for your help!

**OTHER PERTINENT FACTS OR ADDITIONAL INFORMATION:** \_\_\_\_\_

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Please use the back of this sheet if additional space is needed